

Older People Day Opportunities 2022-2023

Provider Co- Production & Co-Design

Older People Day Opportunity Workshops

Group Workshop Sessions

- 7.10.22
- 18.11.22
- 15.12.22
- 18.1.23
- 10.3.23
- 27.4.23

1 – 1 Provider Sessions

All incumbent providers were offered the opportunity to meet and share their experience, customer feedback and ideas on a 1-1 basis. The following sessions were undertaken:

- 5.1.23 Open Age
- 5.1.23 Octavia
- 5.1.23 NHG
- 6.1.23 WCT
- 9.1.23 Age UK RBKC

Key Ideas Emerging

1. Sharing building /pooling space

- 😊 Potential to reduce asset costs so potentially more funding available for services/staff.
- 😞 Centralising services in particular geographic location - residents saying want the services being brought to them.

2. Lead provider model

- 😊 Alignment and synergies with the ICB approach for the third sector.
- 😊 Potential for centralised point of information for residents.
- 😞 Not universally popular among providers.
- 😞 High risk model if any underperformance / disharmony between providers and lead provider.

3. Council fund a community transport offer to the open access sessions
 - 😊 May enable more people to attend activity classes of their choosing.
 - 😞 Significant logistic challenges re group transport to and fro for 'sessional activity' as opposed to a full or half day activity.
 - 😞 Not deemed more of a priority than existing services if no additional funding.

4. Council fund a central assessment and/or navigation services to help residents find the day opportunity services that are right for them
 - 😊 Residents have a single point of contact don't have to navigate a number of community offers.
 - 😞 Some providers did not like the idea of a third party assessing and/or directing residents to particular services. That this took away resident residents' choice and control.
 - 😞 Established networks and information available.
 - 😞 Not deemed more of a priority than existing services if no additional funding.

5. Building upon the partnership forum to support residents
 - 😊 Provider forum and networks established - enhanced understanding of commissioned offer between providers.
 - 😊 Opportunity to share best practice, pilots and learning.
 - 😊 Ability to cross refer / signpost on residents to ensure right services for their needs.
 - 😊 Ability to explore opportunities to work together and bid together where relevant / where interested.